

## OFFICE OF INTERNATIONAL STUDENTS AND SCHOLARS

### MISSION STATEMENT:

The Office of International Students and Scholars (OISS) of the University of Iowa provides leadership in international education and international learning through service to international students and scholars, their dependents, the University and the surrounding community. We enhance the academic, cultural and social pursuits of our students and scholars through exceptional immigration and personal advising as well as outstanding cross-cultural programming and training.

*The Office of International Students and Scholars (OISS) provides departments and offices with cross-cultural training programs, which address specific needs. Contact Helen Jameson at 335-0335 or [helen-jameson@uiowa.edu](mailto:helen-jameson@uiowa.edu) for more information. Most of these workshops will also count toward the certificate earning program.*



Individuals with disabilities are encouraged to attend all University of Iowa events. If you are a person with a disability who requires an accommodation in order to participate in any of these workshops, please contact the Office of International Students and Scholars at (319) 335-0335 and ask for Helen Park Jameson.

The University of Iowa prohibits discrimination in employment and in its educational programs and activities on the basis of race, national origin, color, creed, religion, sex, age, disability, veteran status, sexual orientation, gender identity, or associational preference. The University also affirms its commitment to providing equal opportunities and equal access to University facilities. For additional information on nondiscrimination policies, contact the Coordinator of Title IX, Section 504, and the ADA in the Office of Equal Opportunity and Diversity, (319) 335-0705 (voice) and (319) 335-0697 (text), 202 Jessup Hall, The University of Iowa, Iowa City, Iowa 52242-1316.



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### INTERNATIONAL PROGRAMS

A Certificate Program for  
University of Iowa  
Faculty and Staff



## EARN A GLOBAL CERTIFICATE

Consistent with UI strategic goals on diversity and internationalization, the Office of International Students and Scholars (OISS) and UI Learning & Development (UILD) are offering workshops on skills and insights useful to faculty and staff as they seek to educate and serve our international community. Those participants who complete the required introductory workshop plus their choice of four specialized workshops within a two-year period of time will be awarded a global certificate. The 2010 certificate award ceremony will be held on Wednesday, April 21st from 10:00 AM to noon.

### PROGRAM OFFERINGS FOR 2009 - 2010

There are no fees for any of the workshops offered via this series. All workshops will take place in the International Commons, International Programs, room #1117 University Capitol Centre (unless otherwise noted). Participants must register for all workshops in advance. Confirmations will be sent via email for registrations received 6 days prior to each session. Registration for each session is available in UI Self Service:

- 1) Go to the UI Employee Self Service <https://login.uiowa.edu/uip/login.page?service=https://hris.uiowa.edu/portal/> click the "Personal" tab
- 2) Go to Learning and Development, and click on "My Training"
- 3) Click "Available Sessions and Series"
- 4) Available sessions default to Alphabetical order-find the class you are interested in, click title, and "Enroll in Session".

If you need further assistance please contact the office of Learning and Development by e-mailing [dorian-walker@uiowa.edu](mailto:dorian-walker@uiowa.edu).

Participants who plan to earn a certificate must register for and attend the introductory course and at least four specialized courses of their choice. Questions regarding the certificate can be addressed to the OISS at: [oiss@uiowa.edu](mailto:oiss@uiowa.edu) or by calling (319)335-0335.

### INTRODUCTORY WORKSHOP

#### REQUIRED FOR CERTIFICATE PROGRAM

Offered 9:00 AM to 12:00 PM, Thursday, SEPTEMBER 24th and repeated on Wednesday, JANUARY 27th at the same time.

The introductory workshop provides an overview of the international student and scholar population at the University of Iowa. Participants will also have opportunities to discuss the special issues and concerns typically experienced by international students.

Workshop facilitator: Sunday Goshit, Graduate Assistant, OISS, Helen Park Jameson, Manager, Intercultural Programs, OISS, Scott King, Director, OISS, and Julie Pollock, International Student and Scholar Advisor, OISS.

Register by 9/17/09 for fall workshop, and by 1/20/10 for spring workshop.

## SPECIALIZED WORKSHOPS

In addition, choose four of the workshops listed below to earn the certificate.

### FALL 2009 SKILLS WORKSHOPS

This year all workshops will be held from 10:00 AM to 12:00 PM, in the International Commons, International Programs, Room #1117 University Capitol Centre (unless otherwise noted).

#### **Beyond Mañana: Approaching Cultural Differences**

WEDNESDAY, SEPTEMBER 30th

Intercultural contact is relatively easy and fun when the cultural differences are enjoyable ones, like interesting holidays and food; or readily adjusted to, like bowing or a new greeting. A greater challenge is posed by cultural differences that seem to defy logic. A four-step process for discerning cultural logics in order to understand the actions of others more positively will be introduced. Workshop Facilitator: Kristine L. Fitch, Associate Dean, International Programs and Professor of Communication Studies.

Register by: 9/23/09

#### **“Could you please fill this out?”**

##### **A Limited Language/Cultural Proficiency Experiment**

THURSDAY, OCTOBER 8th

What if you had to register for school, complete a job application, or get a driver’s license in an unfamiliar country where you could not speak the primary language fluently? Could you do it? Would you get frustrated? Would the locals get frustrated with you? This experiment helps us experience what it is like to try to accomplish bureaucratic tasks when you have limited language and/or cultural proficiency. We will also discuss various tasks international students, employees, or patients have to complete here at UI and how we might offer better customer service to our diverse community. Workshop facilitator: Jane Gressang, Staff Language and Culture Services, Human Resources.

Register by: 10/1/09

#### **Understanding the Immigrant and Refugee Experience in the U.S. and in Iowa: Past, Present, and Future**

TUESDAY, NOVEMBER 17th

The paths taken by members of Iowa’s international community share numerous commonalities and many differences. This workshop will explore the immigrant and refugee experience of the past, present and future, in both national and local contexts. By first exploring the historical background for (im)migration to the U.S., we will explore the push and pull factors influencing human migration and discuss how these factors influence the contemporary experience of immigrant and refugee students, staff and faculty at UI. Workshop facilitators: Sophie Charles, International Student and Scholar Advisor, OISS, Diane Finnerty, Coordinator of Faculty Development Programs, Office of the Provost. Register by: 11/10/09.

#### **White Privilege: Lessons Learned From Both Sides of the Ocean**

THURSDAY, NOVEMBER 19th

How has white privilege impacted us personally, professionally, and systemically? This interactive session will use a variety of visual mediums to demonstrate how white privilege has presence in both domestic and global arenas. Workshop facilitators: Valerie Garr, Director Diversity Coordination, College of Nursing and Amina Mahmood, Research

Assistant II, Department of Psychiatry.

Register by: 9/12/09

### SPRING 2010 SKILLS WORKSHOPS

All workshops will be held from 10:00 AM to 12:00 PM, in the International Commons, International Programs, room #1117 University Capitol Centre.

#### **Flat World & Thick Places: The Fate of Place in a Globalized World**

TUESDAY, FEBRUARY 9th

In a globalized world where commerce, communications, human mobility, cultural expression, and even political boundaries are less and less dependent on traditional borders, what is the fate of “place” in a world where people are less and less bound by geography? Is a sense of place, community engagement, and environmental stewardship a casualty of globalization? Or does globalization present new opportunities for defining “place” and our relationship with the world? This workshop will explore what it means to be “in place” and the challenges and opportunities globalization presents to the human relationship with place. Workshop facilitator: Thomas Dean, Special Assistant to the President for Communications and Research, Adjunct Assistant Professor of Interdisciplinary Programs.

Register by: 2/2/10

#### **The J-1 Scholar: Philosophy, Policies and Procedures**

TUESDAY, FEBRUARY 23rd

The hosting of an exchange visitor scholar involves a partnership between the host department and the Office of International Students and Scholars. This program will provide information on how to determine when J-1 status is appropriate, explain responsibilities of the scholar, host department and OISS, forms and procedures to ensure the scholar is properly documented for immigration purposes, and offer information about orientation and other assistance that is provided by OISS. Participants will be given a general understanding of the J-1 exchange visitor program, relevant immigration regulations, and the common benefits and challenges associated with hosting a J-1 scholar.

Workshop facilitators: Sophie Charles, International Student and Scholar Advisor, OISS, Laura Holtkamp, Graduate Assistant, OISS, and Michelle Snyder, Secretary, OISS.

Register by: 2/16/10.

#### **Creating a Welcoming Environment**

WEDNESDAY, FEBRUARY 24th

How does a predominantly white institution, such as ours, create a welcoming environment for students of color (both domestic and international)? What changes will we need to make as individuals and as an institution to be successful? How might the experiences of domestic and international students of color differ and what do those experiences have in common? What can we learn from them? We will discuss these topics in an effort to create a more welcoming environment for underrepresented groups on campus. Workshop facilitators: Helen Jameson, Manager of Intercultural Programs, OISS and Sherry Watt, Associate Professor, Graduate Programs in Student Affairs, College of Education.

Register by: 2/17/10.

#### **Cross-Cultural Conflict Prevention and Resolution**

TUESDAY, MARCH 23rd

This session will give you an opportunity to discover your culturally preferred approach or style of resolving conflict through the use of the In-

tercultural Conflict Style Inventory developed by Dr. Mitchell Hammer. Once you are more aware of your own cultural style, you will be better able to understand and adapt to the styles of others and work more effectively in intercultural settings. Workshop Facilitators: Timothy Barker, International Student and Scholar Advisor, OISS, and Helen Park Jameson, Manager Intercultural Programs, OISS.

Register by: 3/16/10.

#### **Intercultural Growth: Let’s Get Personal**

TUESDAY, MARCH 30th

This workshop is based on the research to Dr. Milton Bennett. It will include an introduction of Bennett’s Developmental Model of Intercultural Sensitivity (DMIS) and its practical applications. Participants will be asked to complete the Intercultural Development Inventory (IDI) which generates an individual profile of “worldview orientation to difference.” Participants will also be invited to a brief individual follow-up meeting with one of the facilitators to receive feedback on the issues, identified by this IDI instrument, which may be facilitating and/or limiting development of intercultural growth. Workshop Facilitators: Timothy Barker, International Student and Scholar Advisor, OISS. Lee Seedorff, Senior International Student and Scholar Advisor, OISS.

Register by: 3/23/09.

### COUNTRY CULTURE WORKSHOPS:

These workshops will present staff with the opportunity to acquire knowledge about the different cultural, social, and political trends in a particular country or culture. Participants will learn practical information on cultural issues in order to work with students from specific regions of the world and cultural groups more effectively. See below.

(All workshops will be held from 10:00 AM to 12:00 PM, in the International Commons, International Programs, #1117 University Capitol Centre)

#### **Muslim Student Experiences on a Secular Campus**

THURSDAY, OCTOBER 29th

Workshop facilitators: Motier Haskins, Clinical Assistant Professor, School of Social Work, and Amina Mahmood, Research Assistant II, Department of Psychiatry.

Register by: 10/22/09

#### **US American Culture as Seen Through Foreign Eyes**

THURSDAY, MARCH 4th

Workshop facilitator: Scott King, Director, OISS

Register by: 2/25/09

#### **West Africa: What You Don’t See on American TV**

TUESDAY, MARCH 9th

Workshop facilitator: Edudzi Etsey, IT Service Delivery and Data Center Operations Manager, HCIS, Sunday Goshit, OISS Graduate Assistant, Michael Quashigah, Assistant Director, Diversity Initiatives, Tippie College of Business.

Register by: 3/2/10